

Date:
Place:

Dear supplier,

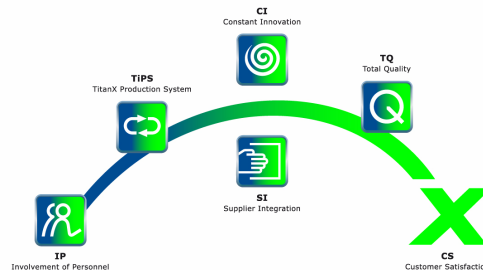
Code of Ethics and Environmental Policy criteria for TitanX suppliers

(ref: TiSiX, SI core – road maps 1.2.2 and 1.2.3)

Introduction

TitanX is a heat exchanger manufacturing group with global presence headquartered in Mjällby, Sweden.

Our foundation for Xceeding the Xpectations of our Customers is the rigorous application of the TiSiX - our culture for obtaining and maintaining Operational Excellence and Superior Quality at the best possible cost - by every employee. To ensure continuous improvement, the progress of each axis is measured and tracked with road-maps and comprehensive audits – internal and external.



The Supplier Integration core and its roadmaps should assure an active development of our supply base and rigorous application of our seven step “Product Quality Assurance” program optimizing those manufacturing variables that are most important to our customers: design, functionality, lead times, and costs.

Our Environmental Policy and Code of Ethics is included as a natural part of the Supplier Integration core and we strive to deploy this with all our suppliers and partners.

The TitanX Purchasing Policy clearly states this by the following wording (extract):
“We should develop a supplier panel with suppliers who:

- Conducts their business according to our “Code of Ethics” and “Environmental Policy”
- Accepts and understands TitanX standards and requirements”

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References

TitanX

Enclosed TitanX Code of Ethics
Enclosed TitanX Environmental Policy
Banned and Regulated Substances
www.titanx.com

General requirements

Partners, including suppliers, subcontractors, service providers and joint venture partners shall be made aware of the TitanX group's commitment and expectations in accordance with the Code of Ethics and Environmental Policy.

Parts, products and services provide by Suppliers and their Subcontractors for TitanX production should be manufactured in compliance to these requirements. On request, the supplier shall inform TitanX which subcontractors they use.

Suppliers should confirm that they operate in compliance with national laws and regulations applicable to their operations and employment in the countries in which they operate.

Our Expectations

TitanX expects every Partner, Supplier and Service providers to conduct their business according to the above mentioned requirements.

Furthermore, to be certified according to the most recent ISO14001, ISO/TS16494 or QS9000/ISO9001:2000 standards as well as implementing continuous improvement plans to reduce environmental impact from manufactured and supplied products and services.

We also expect the Partners to assure that no materials/chemicals according to TitanX "banned and regulated substances" are used in the production process and supply chain as well as to document and control the purchased chemicals.

We expect the Partners to sign this letter as an acceptance to the above requirements.

Compliance and Follow up

TitanX group divisions expect their Partners to maintain adequate documentation to demonstrate their compliance with the above mentioned requirements. Furthermore, Partners must authorize TitanX to perform audits in order to verify the compliance.

Supplier approval

We hereby confirm the acceptance of the above requirements and ensure that our business with TitanX is conducted accordingly.

Place and date of signature

.....
Name and position
Company name

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